

# Quick Tip

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## Patient Safety Incident Disclosure

- Incident disclosure is the process for which a critical or patient safety event is communicated to the patient, their care partner or substitute decision maker.
- Disclosure is a *process- dialogue over time*
  - Expression of sympathy or regret
- Helps maintain a positive relationship between the healthcare provider and patient
- PRH provides support and guidance for staff and physicians through the Disclosure of a Patient Related Critical/Adverse Event Policy:
  - Who & what should be disclosed
  - When & how it should occur
  - Documentation requirements



Q-Tip #7

*Incident disclosure promotes  
open communication and a  
supportive response!*

It's Our Time to  
**SHINE** again!



More Information:

[www.pemreghos.org/accreditationhub](http://www.pemreghos.org/accreditationhub)