

## PEMBROKE REGIONAL HOSPITAL

# MEMO

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**TO:** All Staff and Physicians  
**FROM:** Senior Leadership Team  
**DATE:** April 1, 2021  
**SUBJECT:** Changes to Visitor Policy effective April 2, 2021

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The Renfrew County and District Health Unit has directed hospitals to implement a regional change to their visitor policies in order to protect the region's hospitals, patients and hospital staff.

As of April 2, 2021 we will be moving to **1 essential caregiver/care partner per patient for the entire length of their stay and 4 designated visitors for patients who are approaching end of life.**

On the clinical units we will have lists generated and will share these lists with the screeners at tower B Emergency department entrance. Upon entry, the designated caregiver/care partner will receive a tag that they will keep as identification. On subsequent visits they will only need to show their badge. These individuals will be eligible to "visit" 24/7 so long as they pass entrance screening.

Today we will connect with all designated caregivers/care partners to share this information. We will also share messaging in ED on the electronic communication board, on patient meal trays, through social media and on our website.

If patients/ essential Caregivers/care partners have any additional requests in terms of changes to the designated caregiver/ care partner or for many exceptional circumstances, please feel free to bring this forward to your manager as this may be escalated to our Visitor Committee for review.

We recognize that these new measures will have a great impact on our patients and their families however, the measures are temporary and the Health Unit has committed to reviewing the restrictions on a bi-weekly basis. We appreciate everyone's understanding and support during these challenging times.

