



PEMBROKE REGIONAL HOSPITAL

MEMO

TO: All Staff and Physicians

FROM: Quality and Risk Management and Occupational Health and Safety

DATE: May 12, 2023

SUBJECT: Updates to Risk Incident Management System (RIMS)

Effective Monday May 15th, the following changes will take place with the RIMS system.

Patient information questions will be updated in both Patient Safety and OHS templates so that users will be able to automatically populate the fields using the CPI number. This will ensure greater accuracy between systems.

The Occupational Health and Safety icon on Citrix will be removed. All users, whether it is for a Patient Safety Incident or OHS incident will enter the system through the RIMS icon. Once in, there will be questions to guide the user.

We encourage all staff to continue reporting incidents. By doing so, it helps us to see trends and identify issues so that improvements can be made to make PRH a safer place for both patients and staff.