

# Pembroke Regional Hospital

# MEMO

**To: All Staff and Physicians**

**From: Scott Coombes, Incident Commander, Command Centre**

**Date: June 24, 2025**

**Subject: Update #3 Code Grey – Network Infrastructure**

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Please note that our hospital continues to experience a significant issue with our network systems which is causing widespread impact throughout our organization.

Our Command Centre will remain in place overnight to assess and address the situation and its impact. At this time, all downtime procedures will continue to be in place overnight and into the morning, until further notice.

All information from the previous memos remain in place.

New Information:

- Continue to follow downtime procedures for Lab, ensure a copy of the bloodwork requisition is kept on the unit
- Call the Lab with all stat bloodwork requests
- All stat Lab results will be faxed to the units
- Radiologist is available overnight for emergencies only
- The IT Team is heavily involved in the work that will continue overnight
- The Pharmacy Team will remain onsite overnight
- Command Centre will be available overnight and into the morning and can be reached at x6199