



Today's Take-Aways

Departmental Updates

Human Resources

- Welcome to the team! Here is a list of those who joined us in April:

Aneta Dabrowski RPN (Medical), Taniya Taniya RPN (AMH), Grace Mary Thomas RN (Geriatric Mental Health), Brian Macwan RN (Medical), Elizabeth Webster RN (Perioperative Services) and Claire Woolfrey RN (Rehabilitation)

Maintenance

- Please note that most of the plumbing repairs have been completed in the Tower A 1st floor A130 Physician Charting Room. However, the plumbers will need to return to complete the work.

In the meantime, the signs have been removed and the rooms that were temporarily closed have been opened back up except for the housekeeping sink in A222.

- Also, currently taking place, Luke Parkinson of PMG Systems Ltd. will be conducting the annual PM inspection of all the medical gas devices in the hospital. This will include the gas distribution system's alarms and valves primarily located in patient rooms. He may require some assistance in getting into certain rooms where valves may need to be replaced. We thank you for your cooperation and regret any inconvenience.

Medical Affairs

- Please give a warm welcome to the newest members of our professional staff:

- Dr. Malory Ross joined the Emergency Department on May 5th.

- Dr. Lysa Huneault will join the Diagnostic Imaging department on a locum basis starting July 7th.

Mental Health Services

- Since April 1st, 2024, the County of Renfrew has partnered with Mental Health Services of Renfrew County (MHSRC) to address high-content homes, a problem identified in several of their rental units.

Over the course of this partnership, significant progress has been made, particularly in the area of knowledge mobilization among Renfrew County Housing Corporation (RCHC) staff. MHSRC delivered specialized training on topics including hoarding and high-content living, the Buried in Treasures framework, behavioural change and cognitive processing differences, concurrent disorders (mental health and addictions), and system navigation and referrals within Renfrew County.

MHSRC Caseworker Lisa Schuler provided individual assessments, interventions, and recommendations to RCHC tenants. Between April 1, 2024, and March 31, 2025, MHSRC recorded 346 tenant interactions and received 57 new referrals.

On April 29th of this year, Caseworkers Lisa Schuler and Carolyn Gendron from MHSRC hosted an inter-agency meeting at the Arnprior Library, bringing together 29 participants from 15 community

Today's Take-Aways Continued

organizations across Arnprior and the surrounding area.

The purpose of this meeting was to establish a shared understanding of hoarding and high-content/squalor situations. Using case scenarios, participants explored agency roles, responsibilities, and the critical importance of collaboration.

A comprehensive resource package, featuring key terms and definitions, the Clutter Image Rating Scale, an informational booklet, and a Memorandum of Understanding (MOU), was distributed to support ongoing inter-agency coordination.

By the end of the session, attendees had a clearer understanding of their role in addressing these complex situations.

As a follow-up action, MHS will seek signatures for the Memorandum of Understanding from each agency which will demonstrate their commitment to continued partnership and collaborative response moving forward. MHS will also create a resource pathway to address each agency's role and the supports they can offer in high content/squalor situations. The plan will be to continue these inter-agency meetings across Renfrew County to ensure similar practices and collaborative care across all agencies and towns.

Moving forward, MHSRC plans to continue hosting inter-agency meetings across Renfrew County to promote consistent practices and enhance coordinated care among agencies throughout the region.

Meeting participants included:

Arnprior Fire Department, Town of Arnprior, Municipal Law Enforcement Services (MLES), Township of McNab/Braeside, Renfrew County Housing Corporation, Animal Welfare Services- SOLGEN, Renfrew OPP, Community Services & Renfrew County Housing Corporation- County of Renfrew, Arnprior Regional Health, Older Adult Protection Services, Arnprior & District Family Health Team, Arnprior Family Health Team, NEIGHBOURLINK FOUNTAIN, Family and Children Services of Renfrew County and Mackay Manor Inc. - ASH Program



Pictured above left, from left to right: Mireille Delorme (Director of Mental Health Services), Katie Glofcheskie (MHSRC Caseworker), Lisa Schuler (MHSRC Caseworker), Tracey Williams (RCHC Caseworker), Jennifer Dombroskie (RCHC - Manager of Community Housing), Rebekah Blokland (MHSRC Crisis Caseworker) and Andrea Blackburn (Community Housing Supervisor)

Rehabilitation

- The Rehab department is happy to share that their patio is now open for use by all throughout the day. Take a break outside and enjoy some sunshine. Doors will be unlocked from 8 a.m. to 7:30 p.m. You can access the entrance to the patio through the inpatient Rehab dining room.

In Case You Missed It - Highlights From Sabine's Messages

Epic Go-Live

We recently shared that the new go-live date for all six hospitals, including ours, will be Saturday, October 24, 2026.

While having the specific date doesn't change our workplan, it's nice to have something to officially count down towards.

Primary Care Team Proposals In Development

As an update to the government's recent call for proposals for new or expanded Primary Care Teams in designated areas, I recently shared that the Ottawa Valley Ontario Health Team worked with members of the Primary Care Network and partners on proposals for postal codes K8A and K0J as OHTs were directed to submit proposals on behalf of local providers. The final deadline for submission to Ontario Health was May 2nd and results are expected this summer, with implementation to start soon after, so much more to come!



Visual Improvements At PRH

Over the last several weeks, I had the opportunity to tour a number of individuals around our hospital including the CEO from the Heart Institute, donors and most recently, Deep River and District Health CEO Janna Hotson who all had many nice things to say about PRH and the services we provide.

On each tour, it was noticeable how many visible improvements have been made over the past several months including coats of fresh paint, improved organization, reduced signage, renovations and more. I know that many of you have worked hard in your own areas to see this through to completion and the results are amazing!

Trillium Gift of Life Network (TGLN) Celebration

It was nice to see a number of you join us in the cafeteria April 17th as we recognized our hospital's long-standing commitment to organ and tissue donation and celebrated the fact that, in the past fiscal year, your dedication to this program resulted in seven tissue donors who were able to enhance the lives of many.

I was also very proud to share that we once again received the Routine Notification Rate Award for achieving a 100% routine notification rate throughout 2023/24. In total, our staff made 126 notifications to Ontario Health (TGLN), making us one of only four hospitals in the province to achieve this award. This is an incredible accomplishment.

We also recognized some of our frontline staff who have been actively involved in the notification process over the past year. These Hidden Heroes have shown exceptional dedication and commitment to organ and tissue donation by making three or more notifications in the past year.

Congratulations to: Katie Kouri (ICU), Stephanie Lamont (ICU), Caitlin Morrison (ICU), Autumn Patovirta (ICU), Chantel Rehkopf (ICU), Kaylena Richard (ICU), Brianne Vecchiola (ICU), Jessi-Lee Barney (ED), Chantal Kingsley (ED), Samantha Wojtowicz (ED), Kaitlin Day (Medical), Maddison Kouloheris (Medical), Trina Roesler (Medical) and Robbie McLaughlin (Resource Team).

PRH Welcomes Algonquin-Renfrew-Pembroke MPP Billy Denault

On April 25th, I welcomed in our newly-elected Algonquin-Renfrew-Pembroke MPP Billy Denault for our first formal meeting and tour of our hospital. Given the long-standing support of our hospital by his predecessor John Yakabuski, this meeting represented a great opportunity to bring Billy up to speed on many of the new projects and initiatives that we are involved in while also providing a comprehensive overview of our programs, services and related data.

As we toured the facility, I took the time to showcase our areas that have recently been renovated and also share with him some of our future construction needs. Overall, the meeting was positive and he was very engaged in our conversation and excited to hear more about our vision for the future of local health care. He was truly impressed by the size of our facility and the scope of services that we provide for Renfrew County. Thanks to those of you who we met during the tour and to those who helped to showcase some of our areas.

Renfrew County Council Welcomes PRH Delegation

On April 23rd, I was pleased to be able to make a presentation to Renfrew County Council on behalf of the hospital, accompanied by Board member Richard Wilson and Board Vice-Chair Neil Nicholson who also sits on County Council representing Whitewater Region.

We provided a comprehensive overview of hospital operations while also sharing some specific data on our Emergency Department, inpatient care, Surgical services, Cancer care, Ambulatory Clinics and Diagnostic Imaging.

Additionally, I was able to provide a summary and status update on many of the projects that we are involved with and I used the opportunity to showcase some of our newest renovated spaces.

The feedback we got was very positive with many complimenting the work we are doing and the service and care that we provide.

Recognizing Our 2024 Long Service Recipients And Retirees

Also on April 23rd, I was honoured to be part of a special celebration at the Clarion Hotel where we recognized staff and physicians who either retired in 2024 or achieved a long service milestone ranging from 20 to 45 years of service.

A total of 20 staff and two physicians who, collectively, contributed 519 years of service to our hospital were celebrated for retiring in 2024, while 39 staff and four physicians were recognized for achieving long service milestones.

It was especially nice to see Dr. Ben Mgbemena receive a standing ovation while being recognized for his retirement after 43 years of service.

All who were recognized received gifts and tokens of appreciation as well as a catered lunch.

Understanding Stroke Education Session Draws Large Crowd

On April 24th, our return to health promotion events with the "Understanding Stroke" education session held at the Best Western drew over 100 participants.

Thank you to Dr. Chika Offiah, Dr. Debbie Timpson, Clinical Stroke Educator Hope Proctor, Advanced Care and Community Paramedic Matt Stanfield and Lisa McDonnell, Regional Director for the Champlain Stroke Network for their excellent presentations on a variety of topics which ranged from the science of stroke to stroke prevention, treatment and recovery.

I would also like to thank the community partners who came out and hosted information displays for those in attendance.

Our audience was engaged and asked questions and I was personally approached by many who expressed their appreciation for the information provided and said that they would be very interested in seeing additional education sessions from us in the future.

Celebrating Our Volunteers

During National Volunteer Week which ran through May 3rd, we paid tribute to our nearly 200 volunteers who support our hospital in a variety of ways. I was proud to recognize and express my heartfelt gratitude to all those who are an invaluable part of our health care team. This year's appreciation theme, "Volunteers Make Waves", highlights the power, impact and importance of individual and collective volunteer efforts across Canada.

To honor these dedicated individuals, we hosted an appreciation dinner on May 13th at the Clarion Hotel in Pembroke to celebrate our volunteers and recognize those with long service milestones.

National Physicians' Day

On May 1st we celebrated our physicians and those throughout our communities. Physicians are the cornerstone of patient care. From diagnosing complex conditions to performing life-saving procedures and guiding recovery, they lead with expertise and empathy. They collaborate with multidisciplinary teams, make critical decisions under pressure, and ensure the highest standard of care for every patient who walks through our doors. But their impact reaches far beyond hospital walls.

In our communities, physicians serve as advocates, educators, and leaders. They promote preventive care, manage chronic illnesses, and support public health initiatives that uplift entire populations. They are trusted voices in times of crisis and partners in building healthier, more informed communities.

As you all know, the last few years have been extremely stressful with every department being under pressure at some point or another. Bearing this mind, we truly appreciate how all physicians have stepped up for patients and families in our region, for our broader community and for our staff while also helping each other out.

To all our physicians: thank you for your unwavering commitment, your compassion, and your leadership. Your work touches lives in ways that go far beyond what words can express.

Selection of the new Pope

Many around the world are still celebrating the recent selection of the new pope for the Catholic Church, Cardinal Robert Francis Prevost of Chicago who, going forward, will be known as Pope Leo XIV and becomes the first American-born pope in history.

While his leadership in this new role is only just beginning, his service to the church to date has been steeped in service to the elderly and the vulnerable, with a quiet legacy of advocacy for those often left behind - including those in long-term care.

His name choice alone, Leo XIV, nods to Pope Leo XIII, the late 19th-century pope known for championing the rights of workers and the poor. Similarly, Leo XIV brings to the papacy not only administrative experience and theological depth but also a demonstrated commitment to pastoral care, intergenerational dignity, support for aging populations and inclusion.

In fact, in his first public address as pope, Leo XIV declared, "Let everyone know they are welcome inside the Church."

I look forward to seeing how his leadership will be reflected in Catholic health care in the months and years ahead.

PRH Welcomes New Ob/GYN

In recruitment news, I am very pleased to share that Dr. Julius Agboola, General Obstetrician and Gynecologist who has been working with North Bay Regional Health Centre since 2008, will be joining Dr. Leavey, Dr. Abutu and Dr. Nimbe in our Obstetrics and Gynecology Department on a full-time basis in the coming months, filling a vacancy that has existed since the summer of 2024.

I want to extend my thanks to our Medical Affairs team and all those involved in the process who have welcomed Dr. Agboola and contributed to his successful recruitment.

Project SEARCH

I am also thrilled to share some exciting news about an innovative initiative that our hospital is embarking on in collaboration with the Renfrew County District School Board (RCDSB) and Algonquin College. This program, known as Project SEARCH, aims to create on-the-job internships for students with developmental or intellectual delays.

Project SEARCH combines on-the-job training with classroom instruction, equipping students with the skills they need for successful employment. We are proud to announce that this year marks PRH's first participation in the program, with an anticipated start date of September 2025. This initiative will highlight our commitment to addressing unmet needs in our community, particularly by supporting a group that, despite their many talents and capabilities, often faces underemployment.

PRH Auxiliary Hosts Spring Fashion Show May 7th



Celebrating Mental Health Awareness Week

Dear Team,

As we recognize Mental Health Week, I want to take a moment to express my heartfelt thanks to each of you.

Your dedication to supporting the mental health and well-being of individuals and families across Renfrew County is truly inspiring. Whether you're providing direct care, working behind the scenes, or advocating for greater awareness and access, your efforts make a meaningful difference every day.

Your work touches lives in profound ways, often at the moments people need it most. Thank you for showing up with empathy, professionalism, and a deep commitment to care. We see, value, and deeply appreciate the unique contributions each of you brings to the important work we do together.

With sincere appreciation, Brent McIntyre



In recognition of Mental Health Awareness Week, we are also highlighting our Acute Mental Health team which is dedicated to delivering comprehensive, compassionate, and patient-centered care.

Our multidisciplinary inpatient mental health program includes psychiatry, nursing, discharge planning, social work, health care aides, recreational therapy, and peer support. We strive to enhance our patients' mental health and overall well-being.

By offering consistent and continuous care, we assist patients in navigating their mental health journey from initial assessment through discharge. We involve patients and their families/caregivers in their care plans, health and community resource education, while also encouraging self-management to foster empowerment.



Celebrating National Nursing Week

As we celebrate National Nursing Week, on behalf of the Senior leadership Team, I want to take a moment to recognize and appreciate the incredible dedication, compassion, and effort that each of you brings to our hospital every day. Your commitment to providing exceptional care to our patients is truly inspiring, and it does not go unnoticed.

This year's theme, "The Power to Transform," perfectly captures the essence of what you do.

Every day, through your hard work and dedication, you transform the lives of our patients and their families. Your ability to adapt, innovate, and provide compassionate care is a testament to the transformative power of nursing and healthcare.

In addition to celebrating our amazing nursing staff, I also want to extend our heartfelt gratitude to all the staff members who contribute to the success of our hospital, supporting our community.

Every role, every person, is vital in ensuring that we provide the best possible care to our patients and families.

Thank you to our entire PRH team for everything you do. Your compassion, skill, and dedication make a difference in the lives of our patients and their families every day. Let's celebrate this week together and take pride in the amazing work we do.

Happy National Nursing Week!

Beth Brownlee





LEAN IN

On April 23rd, as part of the Senior Leadership Team's monthly Gemba Walk, members of the Pharmacy team hosted an information session on the department's new BD Pyxis C2 Safe.

This new equipment enables the team to electronically trace the journey of all medications from arrival at PRH to storage in the individual Automated Dispensing Units (ADUs) on each Clinical unit.

Previously, much of this work was conducted manually by team members.

The new processes associated with the C2 safe have resulted in increased efficiency for Pharmacy staff and enhanced safety measures designed to protect patients and ensure accuracy within each drug's Pharmacy to patient journey.

Its robust reporting capabilities allow for real-time tracking and quick identification of discrepancies while ensuring that units have what they need when they need it. It can also produce pro-active reports that indicate which drugs need to be reordered.

Team members shared that the technology has great auditing features, with the ability to print variance reports throughout the day and access very specific reports when looking into discrepancies.



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Departments Celebrated Their Administrative Professionals

Colleen Ferneyhough, Administrative Unit Clerk on AMH is a dedicated hero, working tirelessly behind the scenes to ensure our work processes run smoothly. She is the friendly face and helpful hand to patients, families, caregivers, visitors, and staff. Her positive energy and can-do attitude are contagious! Thank you for representing us so well.

The Administrative team at the Ambulatory Clinics (Tower D) are crucial to the flow and operation of our program. Their role includes booking and re-scheduling appointments, fielding patient and provider enquiries, organizing schedules with multiple priorities (like Tetris sometimes!), contributing to team huddles and quality improvement plans, registering thousands of patients every month, among many other duties.

Amber Hammel - Clerical for MHS Recovery Outreach Program (ROP). Amber has been with us for a few years now and has always been willing to help out. She goes above and beyond in her day to day, always willing to support her team members and the organization with new projects. Amber never shies away from a new challenge and catches on quickly. Amber is also quite the artist and keeps our calendar whiteboard decorated with seasonal photos.

Julie Benoit - Clerical for MHS Adult Counselling. In this role, Julie is responsible for coordinating three of the Adult Counselling staff's schedules, booking clients in and following up. She often is available to help out with task for the GMH clerical staff. Julie has been a great resource when new projects come up, always willing to lend a helping hand and her expertise, most recently with our French Language Services and tackling overdue Chart Destruction.

Melanie Prescott - Clerical for MHS Geriatric Mental Health (GMH) Program. Melanie has been with us almost a full year. She is an integral part of our team. She supports the GMH RNs by directing calls, faxing and organizing the charts as well as communication to referral sources, LTCHs and RHs. She also plays a key role in organizing the weekly triage which occurs between our GMH nurses and Ontario Health At Home's Geriatric Assessors (GA) team for roughly 15 clients per week. We are very happy to have acquired Melanie from the PRH team.

Hôpital Régional de
Pembroke
Regional Hospital

Administrative Professionals Day

April 23rd

Today we celebrate all of our administrative professionals who provide valuable support as part of our health care team.

The poster includes a collage of photographs: a group photo of administrative staff in front of 'Vision', 'Mission', and 'Values' posters; individual photos of staff members at their desks; and a larger photo of a woman in a blue dress at a computer workstation.

PRH Staff Association Hosts Paint Night With Sheila May 8th



CELEBRATIONS

To include a special message in this section, email celebration&recognition@prh.ca.

- Katie Hollahan celebrated **Sharon Allain and Sean Turner** for helping the Admin team with training on One Drive and file transfers. She said the instructions were clear and concise and they helped a lot with the "how tos" on sorting and creating files. Thank you for all this great work to help us on this journey! Thank you, Sabine
- Scott Coombes celebrated **Peggy Fiebig** for her assistance with our Management team on the creation of the capital plan. He said she jumped right in and we heard great feedback! Sabine
- Carolyn Levesque celebrated **Martin Burger, Albert Joseph and the Food Services team** for supporting their colleagues in the building with fundraisers. She said it was wonderful to see the outpouring of assistance from everyone but really amazing how much work the Food Services team did to support these, thank you for going above and beyond for your colleagues and their families in need!
- Brent McIntyre celebrated **Andrea Heuving** for the great work she did on the souvenir Retirement booklet for our 2024 retirees. Thank you , Sabine
- Brent McIntyre celebrated **Chrissy Payne** for the work she has done with the local food bank around providing gift cards as an innovation to help people in need. Thank you for supporting our most vulnerable members in our community. Sabine
- Lisa McKay (Clinics) would like to celebrate **Lori B. from the EORLA Community Lab** for coming back to accommodate an elderly gentleman who had mistakenly missed the lab hours. Thanks Lori for returning so that this gentleman wouldn't need to find a way back to PRH. Julia Reddy
- Medical Day Care would like to celebrate **Dr. Amanda Williamson**. Recently, a chemotherapy patient had an adverse reaction to a medication. Dr. Williamson was on-call for Systemic Therapy. She responded promptly, and was able to communicate in French with the patient who was able to have a better understanding of the situation, alleviating some anxiety. This was greatly appreciated by nursing staff and the patient. Thanks Dr. Williamson, for your support. Medical Day Care Team
- Geriatric Day Hospital would like to celebrate **Jeff from the IT department**. Thank you to Jeff for helping us to solve many of our GDH IT issues, both efficiently and with a smile! You're the best!
- I'd like to celebrate **Jody Kulas** for helping me setting up my full-time benefits and vacation time. She was so kind and patient with me with all my questions and errors I encountered. Thank you for your help! Britney Plath, Clinical Admin
- Laurie Tomasini celebrated **Mike Godbout, Sarah Selle and Martin Burger** for conducting a Hospital Tour with our Patient and Family Advisory Council (PFAC) members. PFAC members felt the tour was very informative, they provided feedback and commented on how beautiful and bright areas of the hospital were. Thank you for taking the time to support this! Beth
- Celebrating the **Food Services team** for the Nursing Week Yogurt Bar which was set up on May 12th. It was a hit with lots of great feedback from staff. Approximately 220 parfaits were served.
- Katie Hollahan celebrated **Sarah Selle** for her help with Community Week. I am certain the medical students enjoyed the wrap up session that you planned! Thank you, Sabine
- Well done **Katie Hollahan and Terra Boulianne** for the great ideas and video message for Physicians' Day! You guys go above and beyond!! Sabine
- Thanks to Katie and Hailee for starting some "spring cleaning" and re-organizing on the LDRP unit!" Rachel and LDRP team!
- I would like to celebrate **Sarah Mellish** for organizing our team's Staff Association Treat Days; instead of us ordering it for ourselves she takes the time to do it for us. I really appreciate this!

CELEBRATIONS

- We would like to recognize **Madison Smelko** for her excellent patient advocacy. She was able to help a patient in a very challenging and heartbreaking situation. She ensured that they were followed by the proper professionals, had a support network at discharge and kept the patient's wishes forefront throughout their hospital stay. We see all the hard work you do for our patients and have such compassion for them and their families. Alisha & Kelly

- Celebrating volunteer and retired staff member **Sheila Handke** for her support of our Mental Health Services clients by offering them a free tax program. This year, through the Community Volunteer Income Tax Program and the MHSRC Income Tax Clinic, 190 clients were assisted with their taxes. Of these, 12 had unfiled taxes from previous years totalling 52, which brings this year's total taxes completed to 242.

Also, a number of clients were identified as having an existing Disability Tax Credit Certificate on file with CRA even though they had not self-identified as having one. Claiming this on their 2024 tax return entitles them to receive the new Canadian Disability Benefit starting in July, as a DTCC is required in order to qualify for this benefit.

In total, Sheila spent over 160 hours preparing these tax papers for clients, supported through countless hours by the caseworkers who worked with the clients on their tax packages and the clerical staff who prepared the tax packages and assisted Sheila. Special thanks to all involved!

- We had a pretty busy night last night on the unit. I just wanted to recognize Alyssa Rabishaw. She was done at 2100 last night but stayed to support me in the OR with a 41+6 delivery with a lot of risk factors for resuscitation. The unit was busy and she stayed late and helped with the resus, documentation, assessment, etc. I felt very supported and appreciated her staying until things were settled. It truly helped the flow of the night shift. Hailey Bolt

- On April 26th there was an inpatient Code Stroke on 3rd Medical and thanks to the quick response and collaborative efforts of **Dr. Ladd, Carissa Sanders, Alyx Latendresse, Dr. Cakarevic and the Code Stroke response team**, the patient was assessed and received clot-busting medication to treat their stroke within 36 minutes of the Code being called. Well done team! Hope

- Congratulations to **Katherine Smith, RN, REST** who has successfully completed the Critical Care Orientation (CCO) course and PRH critical care exam for the Intensive Care Unit in April 2024. Welcome to ICU, Katherine!

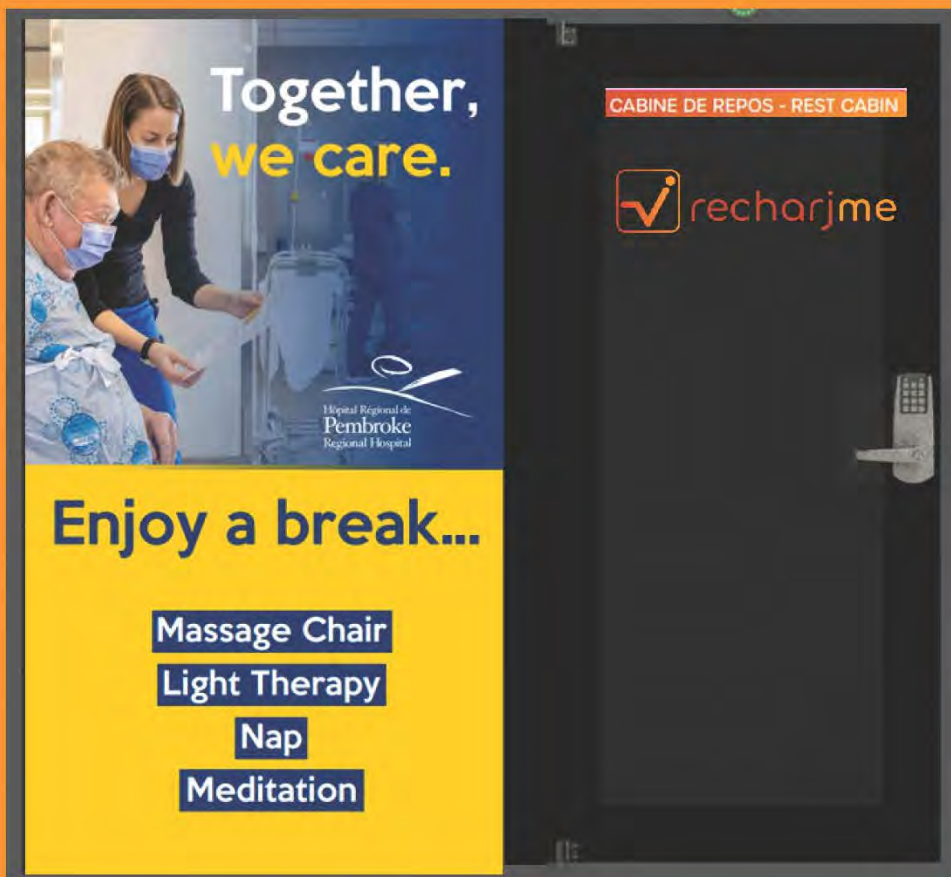
Katherine highlighted that the teamwork in ICU made her onboarding inviting and the educational modules really helped with preparation. Erin and Kaley



TAKE AN ENERGIZING BREAK

Enjoy a moment of relaxation in the **Recharjme** cabin, compliments of **Pembroke Regional Hospital**.

An immersive and revitalizing experience awaits you. Reenergize in a soundproof cabin equipped with a heated, vibrating, zero-gravity chair, light therapy, and relaxation programs designed for ultimate comfort.



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2. Scan QR code on outside of the cabin to start registration.



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Foundation News

Pembroke Regional
Hospital Foundation



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Shawn Silver & Christopher Seibert — Physiotherapy

"Thank you for all the
excellent care and concern of
my well-being."



Dr. Sarah Leavey

"A huge thank you to the entire
labour and delivery floor for the
safe arrival of our little boy in
February. The care and support
we received was unmatched. An
extra special thank you to Dr.
Leavey and nurses Chanda,
Andrea and Patty for making our
experience so great."



Flaure Yapi, Geriatric Day Hospital Team

"The Rehab team would like to recognize Flaure and the amazing job she has done, as our social worker, for the past year. She has been easy to work with and has done a stellar job of helping our patients and their families. We wish you well as you begin your next adventure." Rehab Team

"Dear Flaure, we have loved having you as part of our Geriatric Day Hospital team this past year. Your kindness and willingness to go above and beyond has helped so many patients and families. We will always appreciate that you are as gracious to your coworkers as you are to your patients. We will truly miss your morning greetings to each and everyone one of us! We wish you the best in your future social work endeavors." Christine, Angela, Sarah, Jill and Dr. Corrigan



Heroes Run For Healthcare

Raises \$57,507!

The Pembroke Regional Hospital Foundation is thrilled to announce that the Annual *Heroes Run for the Healthcare* presented by Canadian Nuclear Laboratories raised a record \$57,507 once all the funds were counted and brought 496 participants to the downtown core!

THANK YOU!

CONSTRUCTION CORNER

Tower A:

- *Cancer Care Project:* Contractors were on site on May 2nd for some more testing.
- *Surgical Day Care Project:* Work is ongoing on the 1st floor old MDR Room A105. The terrazzo flooring repairs have been completed in the two new offices and on the outside corridor wall. The contractor is working on the flooring in the meeting and storage rooms.
- Sanitary drain pipes were replaced in the pipe chase above the A150 Social Worker's Office and in the A238 Storage Room Washroom. The Social Workers' office was painted afterwards.
- More sanitary drain pipes were replaced in the ceiling in ICU allowing for a washroom in a patient room in AMH to reopen.
- A drain and water line was installed to a warming table in the Kitchen.

Tower B:

- The door in B011 in DI was moved to the corridor side of the Radiologists.
- Flooring repairs and painting were completed in the Echo Rooms. A wider door will be installed on one of the rooms.
- The Hospital Resource Nurse's office was painted.

Tower C:

- *Main Entrance Project:* Work was completed in the C141 Auxiliary Office and staff have since moved back in. The flooring and millwork was reinstalled in the Drug Mart. We are waiting on the replacement water damaged pieces.
- Vinyl flooring was installed in the Dialysis Unit's new RO room and the walls were painted. The equipment was delivered and the installation began on May 13th.

Tower D:

- *Medical Day Care Project:* The work was completed in the new waiting room, meeting room and a training room. Commissioning of the HVAC system was scheduled to take place this week.

D'Youville Warehouse:

- Two leaking roof drains were replaced.

Upcoming Recognition and Celebration Dates

May

- National Physiotherapy Month
- Critical Care Awareness and Recognition Month
- National Nursing Week – May 12 to 18
- National Hospital Week – May 11-17
- Mental Health Week – May 13 to 19
- Victoria Day – May 19
- World No Tobacco Day – May 31

June

- National Indigenous History Month
- Pride Month
- Stroke Awareness Month
- Canadian Armed Forces Day – June 2
- Father's Day – June 15

July

- Canada Day – July 1

Celebrating 2024's Retirees And Those Who Achieved Long Service Milestones Ranging From 20 To 45 Years Of Service

As part of our annual recognition program, staff and physicians, including staff from the Lab, who achieved long service milestones for 20 years of service and above are celebrated, along with our retirees from the previous year, at a special luncheon held at Pembroke's Clarion hotel. This year's event was held April 24th.

20 Years of Service

Jill Barter (Food Services), Dr. Stefan Boyle, Tania Charette (Lab), Tara Clouthier (Emergency Department), Annette Davidson (Patient Flow), Lucia Della Penta (Diagnostic Imaging), Robin Gagnon (Lab), Olga Hynes (Medical Device Reprocessing), Angela Johns (Operating Room), Cherie Kozakevich (Acute Mental Health), Tammy Lanthier (Rehabilitation), Shelley Leahy (Acute Mental Health), Sara Mckean-Schulthies (Respiratory Therapy), Melanie Prescott (Mental Health Services), Shawn Richards (Environmental Services), Rachel Robertson (Obstetrics, Education, Inpatient Surgical), Bonnie Smith (Pharmacy), Jennifer Splinter (Mental Health Services) and Tiffany Wagar (Lab)

25 Years of Service

Jaime Allen (Pharmacy), Trina Dick (Obstetrics), Colleen Gribbon (Diabetic Day Care), Angela Keddy (Diagnostic Imaging), Theresa Kerr (Diagnostic Imaging), Suzanne Kramer-Martin (Decision Support), Sabine Mersmann (President and CEO), Samantha Moreau (Information Technology), Vincent Newman (Medical) and Dr. Debbie Timpson

30 Years of Service

Corinne Demerchant (Environmental Services), Dr. John Menzies, Sheila Neuman (Medical Device Reprocessing), Melinda Ritza (Mental Health Services) and Michele Smith (Diabetic Day Care)

35 Years of Service

Lisa Brazeau (Porter), Susan Crigger (Diabetic Day Care), Constance Doering (Mental Health Services), Robert Lair (Maintenance), Chester Nieforth (Environmental Services) and Colleen O'Brien (Ambulatory Clinics)

40 Years of Service

Linda Davidson (Environmental Services)

45 Years of Service

Dr. K. C. Li



*We recognized 20 staff and two physicians who retired in 2024.
Collectively, the honoured group contributed 519 years of service to our hospital.*

Josef Allen (Diagnostic Imaging) 21 years, Catherine Blok (Mental Health Services) 22 years, Annalyn Bloskie (Mental Health Services) 13 years, Constance Doering (Mental Health Services) 35 years, Dr. John Epps (Anesthesia) 31 years, Kemmel Graham (Maintenance) 34 years, Dr. Ben Mgbemena (Internal Medicine) 43 years, Sharon Stacey (Mental Health Services) 41 years, Leah Williams (Staffing and Scheduling) 34 years, Robert Wynja (Mental Health Services) 22 years, Shelley Zadow (Surgical Day Care) 37 years, Alice Zomer (Diagnostic Imaging) 16 years, Jenny-lyn Bouthillier (Rehabilitation) 23 years, Elizabeth Burt (Health Records) 14 years, Karen Elliott (Health Records) 5 years, Michele Franklin (Medical) 2 years, Tammy Garcia (Medical) 3 years, Pauline Godin (Resource Team) 1 year, Colleen O'Brien (Ambulatory Clinics) 35 years, John Thomas (Diagnostic Imaging) 25 years, Mike Videto (Mental Health Services) 21 years, Tamara Wirth (Mental Health Services) 41 years





On May 13th, we celebrated and recognized the contribution of our hospital's 218 volunteers who assist in various capacities including:

- 107 with the PRH Auxiliary who support Delta Bingo & Gaming and provide key services through the Sunshine Gift Shop and the Mural Cafe.
- 18 volunteers who serve on our Board of Directors and sit as Community Representatives on Board Committees.
- 64 volunteers with the PRH Foundation who support their Board, the Heroes Run for Healthcare, the Black & White Gala and more.
- 11 volunteers who sit on our Patient and Family Advisory Council and lend support to our Leadership team from a patient and family perspective.
- 5 volunteers in our Spiritual Care department.
- 13 volunteers who provide service within the hospital including way-finding, the *More Like Myself* program, income tax support and activities on Acute Mental Health.

Volunteers were treated to a catered dinner at Pembroke's Clarion hotel where those who achieved long service milestones ranging from five to 30 years of service were also recognized.

5 Years of Service

Susan Hanniman (Auxiliary), Margaret Krueger (Auxiliary), Terry Lussier (Foundation), Suzanne Mohns (Auxiliary), Neil Nicholson (Board), Les Scott (Spiritual Care) and Juliana Wong (Auxiliary)

10 Years of Service

Pat Bennett (Auxiliary), Lisa Bradley (Foundation), Beth Brownlee (Foundation), Kathy Buske (Auxiliary), Kathy Dittburner (Auxiliary), Jane Kielman (Auxiliary), Sally Leslie (Foundation), Samantha Moreau (Foundation), Corey Moss (Auxiliary), Sarah Selle (Foundation), May Seto (Foundation), Sonya Silver (Foundation) and Larry TerMarsch (Auxiliary)

15 Years of Service

Judy Gilchrist (Auxiliary) and Helene Giroux (Auxiliary)

20 Years of Service

Eleanor Boire (Auxiliary), Laetitia Tardiff-Peacock (Spiritual Care) and Geraldine Wilcox (Auxiliary)

25 Years of Service and Auxiliary Life Membership Award

Diana Gagne

30 Years of Service and Auxiliary Life Membership Award

Claire Cotnam



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PRH Hosts Successful Education Session Focused On Understanding Stroke April 24th At Best Western Pembroke

